UNIVERSITY OF TOLEDO HEALTH SCIENCE CAMPUS

SUBJECT: CODE COPPER: COMMUNICATION INVOLVING UTILITY Procedure No: EP-08-014
 FAILURE

PROCEDURE STATEMENT
Specific communication procedures shall be followed in a significant event of a loss and/or reduction in water supply,
steam pressure, electrical service or other utilities, or a major disruption in information technology services to the
University of Toledo.
PURPOSE OF PROCEDURE
To provide guidelines for communication in a significant event of a loss and/or interruption in the water supply, steam
pressure, electrical service or other utilities, or a major disruption in information technology services to the University
of Toledo. These events are hereinafter referred to as utility failures.

PROCEDURE
Any condition adversely affecting utilities service and/or utility failure that may have an impact on patient care/working
conditions of significant proportions that requires contingency planning will be communicated as follows.

Facilities will immediately notify the Associate VP Clinical Services/CNO and the Administrator on Call in the event of
an interruption. Facilities and the Administrator on call will determine if a code copper should be called.

Technology will immediately notify the Associate VP Clinical Services/CNO and the Administrator on Call in the event
of a major clinical application failure. IT and VP/CNO will determine if a code copper should be called.

HSC Security 419-383-2600 and appropriate personnel must be notified to call Code Copper. Facilities Maintenance
and/or Information Technology will take action to supplement, restore or repair utilities as necessary.

I. Notification Protocol
A. Any individual having knowledge of the cessation or interruption in these utilities shall immediately notify
Facilities Maintenance at 419-383-5353 OR 419-383-4298. Facilities Maintenance will enact the

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